

## Florida

**Energy Assistance:** Health Insurance: Department of Community Affairs  
Division of Housing and Community Development, Low-Income Home Energy Assistance Program  
2555 Shumard Oak Boulevard, Tallahassee, Florida 32399-2100

E-mail: [hilda.frazier@dca.state.fl.us](mailto:hilda.frazier@dca.state.fl.us)

Hilda Frazier (850) 488-7541 (Suncom 278-5431)

**Low Cost Health Insurance for Kids:** Florida Kid Care 1-888-540-5437 TTY 1-877-316-8748

**State Medical Assistance Office (Medicaid or Medicare):** 1-888-419-3456

**Prescription Drug Assistance:** To contact a **SHINE** Counselor, call the ELDER HELPLINE at **1-800-963-5337**.

### **Legal Assistance: Florida Legal Services, Inc. Voluntary Pro Bono Attorney Plan**

*Primary Address:* 2121 Delta Blvd, *City:* Tallahassee, *State:* FL., *Zip:* 32303-4221 *General Phone:* 850-385-7900, *Fax:* 850-385-9998. *Counties Served:* Statewide

*Case Restrictions:* Place cases in all areas through network of local pro bono programs. Do not do case intake but get some referrals from primarily the Florida Bar and other statewide organizations.

*Web Site:* <http://www.floridalegal.org>

### **Student Loan/ Financial Aid: Office of Student Financial Assistance**

1940 N. Monroe Street, Suite 70, Tallahassee, Florida 32303-4759

Florida Grant/Scholarship Toll-Free Student Hotline 1-888-827-2004

FFELP Borrower Payment Toll-Free Number 1-800-366-3475

**Food Stamps:** Phone: (850) 487-1111

**Women, Infants, and Children (WIC):** Phone: (850) 487-1111

**Unemployment:** Unemployment Claims and Benefits, Post Office Drawer 5350, Tallahassee, Florida 32314-5350 phone: 1-866-724-5470 from 8-5 Eastern Time M-F.

**Emergency Housing: Jacksonville Field Office,** 301 West Bay Street, Bell South Towers, Suite 2200 Jacksonville, Florida 32202 **Phone:** (904) 232-2627 **Fax:** (904) 232-3759. **Jurisdiction:** The following 35 counties in North Florida: Alachua, Baker, Bay, Bradford, Calhoun, Columbia, Clay, Dixie, Duval, Escambia, Flagler, Franklin, Gadsden, Gilchrist, Gulf, Hamilton, Holmes, Jackson, Jefferson, Lafayette, Leon, Levy, Liberty, Madison, Marion, Nassau, Okaloosa, Putnam, St. Johns, Santa Rosa, Suwannee, Taylor, Union, Wakulla, Walton, and Washington

**Miami Field Office,** Brickell Plaza Federal Building, 909 SE First Avenue, Room 500, Miami, FL 33131-3028 **Phone:** (305) 536-4456 **Fax:** (305) 536-5765 **TTY:** (305) 536-4743

**Orlando Field Office,** 3751 Maguire Blvd., Suite 270, Orlando, FL 32803 **Phone:** (407) 648-6441. **Fax:** (407) 648-6310. **Jurisdiction:** The following 9 counties in East Central Florida: Brevard, Indian River, Lake, Okeechobee, Orange, Osceola, St. Lucie, Seminole, and Volusia.

**Tampa Field Office,** Timberlake Federal Building, 500 E. Zack Street, Suite 402, Tampa, FL 33602-2945. **Phone:** (813) 228-2026 **Fax:** (813) 228-2431 **TTY:** (813) 228-2115 **Jurisdiction:** The following 12 counties in West Central Florida: Citrus, De Soto, Hardee, Hernando, Highlands, Hillsborough, Manatee, Pasco, Pinellas, Polk, Sarasota, and Sumter.