

Consumer Fraud

Fraud by telephone solicitors or Radio/Television Advertisement

FCC: 445 12 St. SW,
Washington DC, 20554
(202) 418-0190 or **(888) 225-5322** or www.fcc.gov

Where people defrauded by telephone solicitors or by a merchant's fraudulent radio or television ad should file a complaint.

Fraud by any person or company who used the US Postal Service

1. Find the **U.S. Government** section of your local phone book (may be blue pages, probably in front of the phone book).
2. Look for **Postal Service**.

or contact the federal office:

USPS Inspection Services
475 L'Enfant Plaza, SW
Washington DC, 20260
(202) 268-2284 or www.usps.gov

For consumers who feel they have been cheated by a mail order company or by any other seller who used the U.S. Postal Service.

Help for anyone who feels they were defrauded

National Fraud Information Center (NFIC), 1701 K Street, NW,
Suite 1200,
Washington, DC 20006
(800) 876-7060
www.fraud.org

Can help people who feel they've been defrauded. Services include:

- *Assistance filing a complaint with appropriate federal agencies.
- * Recorded information on current fraud schemes.
- * Tips on how to avoid becoming a fraud victim.
- *Direct ordering of consumer publications in English or Spanish.