

211

Everyone knows to dial 911 for emergencies and 411 for directory assistance.

By dialing 211, your clients can now find information and referrals on everything from crisis intervention and counseling to job training, education programs, and child or adult day care; the list goes on.

About 46% of the U.S. population has access to the free 2-1-1 service in parts or all of 32 states. See below.

100% Coverage

Connecticut	Minnesota	Texas
Hawaii	New Jersey	Utah
Idaho	North Dakota	Vermont
Iowa	Oregon	West Virginia
Louisiana	Puerto Rico	Wisconsin

Partial Coverage

Alabama	Kentucky	North Carolina
California	Michigan	Ohio
Colorado	Montana	Oklahoma
Florida	Nebraska	South Carolina
Georgia	New Mexico	South Dakota
Indiana	New York	Tennessee

If your client's city or state does not provide 2-1-1 services, they could contact their congressional representative/ local elected officials to tell them they want it. For more information, United Way of America can be contacted at (888) 727-7211 or www.211.org.

Source: BETTER HOMES AND GARDENS OCTOBER 2005 ISSUE
<http://www.211.org/status.html>